

The Practice has signed a contract with:

**NHS Tayside,
Kings Cross,
Cleington Road,
DUNDEE**

DD3 8EA

Tel: 01382 818479

Fax: 01382 424003

To provide General Medical Services to its registered patients.

Further details of primary medical services in the area may be obtained from the above address.

Freedom of Information Act

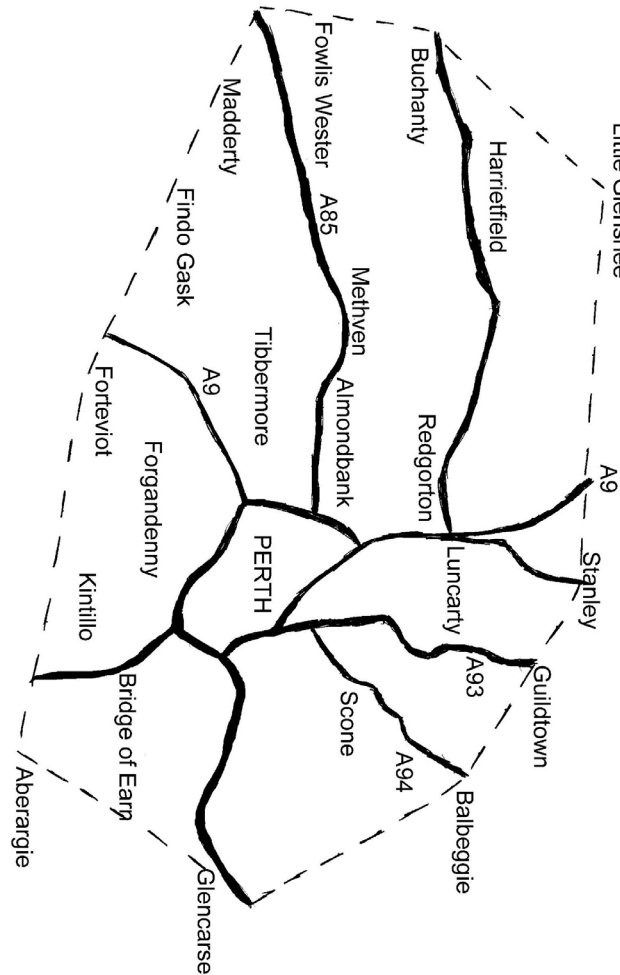
Patients can access further information about the Practice at

www.nhstayside.scot.nhs.uk/FoISA/

Practice Website:

Find us at www.perth-and-methven-gp.co.uk

Map of Practice Area



GLOVER STREET MEDICAL CENTRE

**133 GLOVER STREET
PERTH PH2 0JB**

Reception (01738) 639748
Prescriptions (01738) 625542
District Nurses (01738) 442379
Health Visitors (01738) 445949
Fax (01738) 635133
E-mail gloverstreet.tayside@nhs.net
Out of Hours Service 08454 242424

Practice Partners

		Year Qualified
DR	ROSS P. REID M.B.,Ch.B., F.R.C.G.P., F.P. Cert.,	1978 Dundee
DR	NEIL A. McLEOD MB.,Ch.B., M.R.C.G.P., D.R.C.O.G., F.P. Cert.,	1983 Dundee
DR	NICHOLAS I. SHEPHERD B.M.Sc., M.B.,Ch.B., M.R.C.G.P., D.R.C.O.G.,	1980 Dundee
DR	ALISON M. SNEDDON M.B.,Ch.B., D.F.F.P., M.R.C.G.P.	1986 Dundee
DR	DUNCAN S. FOSTER M.B.,Ch.B., D.C.H., M.R.C.G.P., D.R.C.O.G., F.P. Cert.,	1989 Edinburgh
DR	ELAINE E MATTHEWS M.B.,Ch.B.,M.R.C.G.P.	1997 Dundee

Surgery Opening Times

Monday 0700 - 1830
Tuesday 0700 - 1830
Wednesday 0700 - 1230 and 1400 - 1830
Thursday 0700 - 1830
Friday 0700 - 1830

	RPR	NAM	NIS	AMS	DSF	EEM
MON	AM PM	AM PM EVE		AM	PM	AM
TUE		AM	AM	PM	PM EVE	AM PM EVE
WED		AM	AM PM		AM	PM
THU	AM PM EVE	AM		PM	AM	
FRI	AM PM	AM	PM	AM	AM	PM

Emergencies

There is always a designated doctor on call to deal with emergencies during the normal 'In Hours' time.

Surgery Access

Pedestrian and wheelchair access from Glover Street. Ample parking including disabled parking.

Making an appointment

Telephone **639748** and ask for an appointment with the doctor you wish to see. For non-urgent problems you are able to book up to four weeks ahead. If the problem is urgent a doctor will see you as soon as possible. We also offer telephone consultations where appropriate as well as early morning appointments before 8.00am. Please ask the receptionist for details.

Home Visits

These are reserved for patients unable for medical reasons to attend the surgery. **Telephone 639748 before 10:30 a.m. if possible.** This allows the doctors to plan the visits more efficiently.

Emergency Out of Hours Calls

Emergency calls outside surgery hours are dealt with via NHS24 by the Primary Care Emergency Centre Perth Royal Infirmary. To contact a doctor out of hours telephone the surgery on **639748** and a recorded message will give you the number to call. Alternatively, call NHS24 directly on **08454 24 24 24**.

Repeat Prescriptions

Patients on regular prescriptions will be given a repeat prescription leaflet. Holders of these may order a prescription in one of the following ways:

- 1 Telephone **625542** and leave a request on the prescription voicemail.
- 2 Send us your leaflet (with a stamped addressed envelope) having marked which items you require.
- 3 Bring your leaflet to reception with your list.
- 4 Order online via the website: www.perth-and-methven-gp.co.uk. This operates using unique passwords which will be given to you on registering for the service.

We require at least two working day's notice for repeat prescriptions and longer at weekends or public holidays.

NB Non-repeat items may take longer than 48 hours to process. Please ask your local pharmacy about their prescription collection service.

NB Please **DO NOT** telephone 639748 for repeat prescriptions as this can block the line used for emergencies.

Clinics

Ante-Natal Clinic Thursdays 2.00pm to 4.00pm
 Run by Community Midwives and doctors
Childhood Immunisations Wednesdays 2.00pm to 4.00pm
 Run by the Health Visitors
Child Screening Wednesdays 9a.m. to 12 noon
 Run by Dr Foster and Health Visitors

Diabetes Tuesdays 9.00am to 10.30am
 Tuesdays 1.00pm to 2.00pm
 And Fridays 2.00pm to 3.00pm

Minor Surgery Wednesdays 3.00pm to 4.30pm
 Fridays 2.00pm to 3.00pm.
 Run by Dr Matthews and Practice Nurses

Asthma Thursdays 1.30pm to 4.30pm
 Run by Carol Smith

COPD Tuesdays 2.30pm to 4.00pm
 Run by Kay Angus

Health Promotion
 Health promotion advice and clinics on a wide range of topics are available including the following:
 Well-Man, Well-Woman, Weight Control, Anti-Smoking and Cardio-Vascular Disease.
 Further details can be obtained from reception staff.

Cervical Smears

These can be carried out within the normal surgery by the doctor or nurse of your choice and are also available as part of a Well-Woman check-up. There is a standard three-yearly recall.

Contraceptive Services

Pill, Contraceptive Implant, Coil, other barrier methods and advice on sterilisation. You may consult any of the doctors for advice and for your regular check-up.

New Patients

Any patient over 15 years old who joins the practice will be offered an appointment with one of our nurses for a new patient examination. This is a condition of registration with the practice. If the patient is on several repeat medications or has a medical condition, they are requested to make an appointment with the doctor for registration.

Practice Nurses

Patients can make an appointment to see one of the nurses without having to see a doctor first. This service may be used for such things as stitch removal, wound dressing, ear syringing, breast examination, cervical smears and general health promotion advice.

Holiday Immunisations

Patients travelling abroad can see one of our nurses to arrange necessary immunisations and for general health care advice. There is a charge for this. Yellow Fever immunisation is not available from us, and some other unusual immunisations may attract a separate charge.

Other Information

Training: We are a training practice, which means that each year a fully qualified doctor with hospital experience works with us under supervision for one year to gain experience in General Practice. We also occasionally have medical or nursing students attached to the practice as observers. You will be advised if a student doctor or nurse will be present

Methven

A separate leaflet giving details of our branch surgery in Methven is available at reception.

Comments and Complaints

Any comments criticisms or constructive suggestions about the practice should be put in writing and addressed to the Practice Manager, **Mrs M. Simpson**. The Practice has a Complaints Procedure which is displayed on the noticeboard in the waiting area.